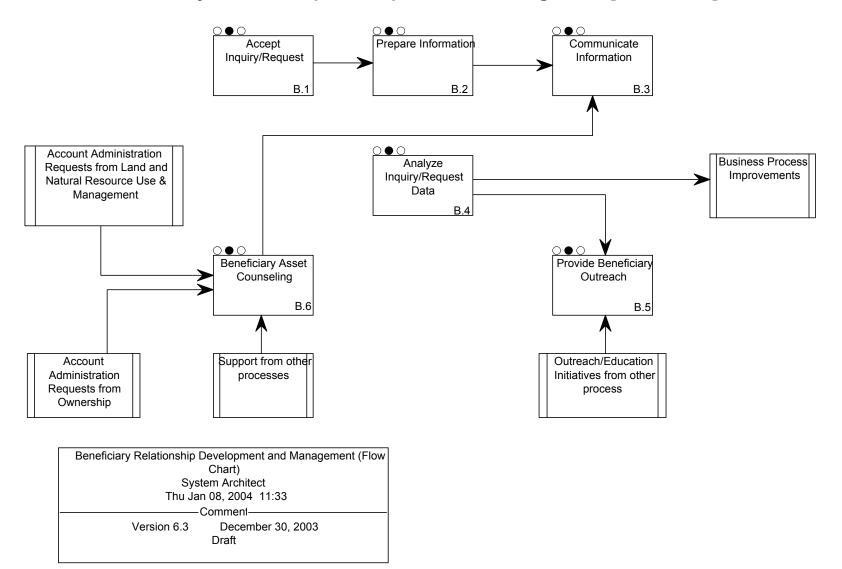
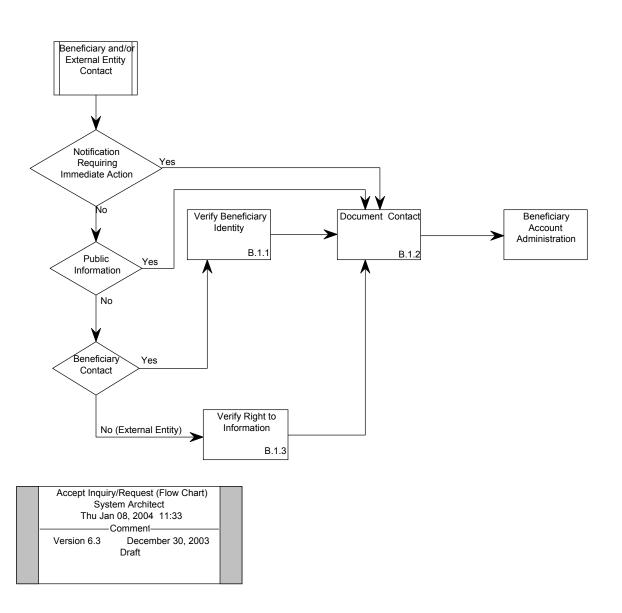
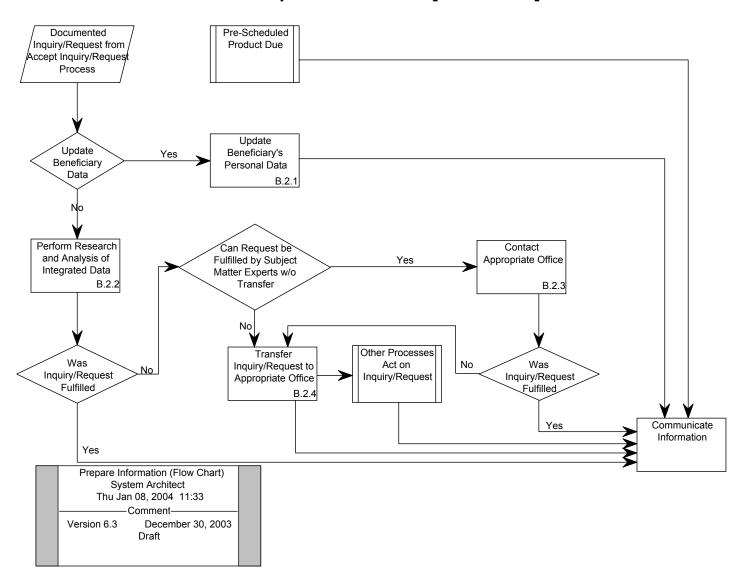
Beneficiary Relationship Development and Management [Flow Chart]



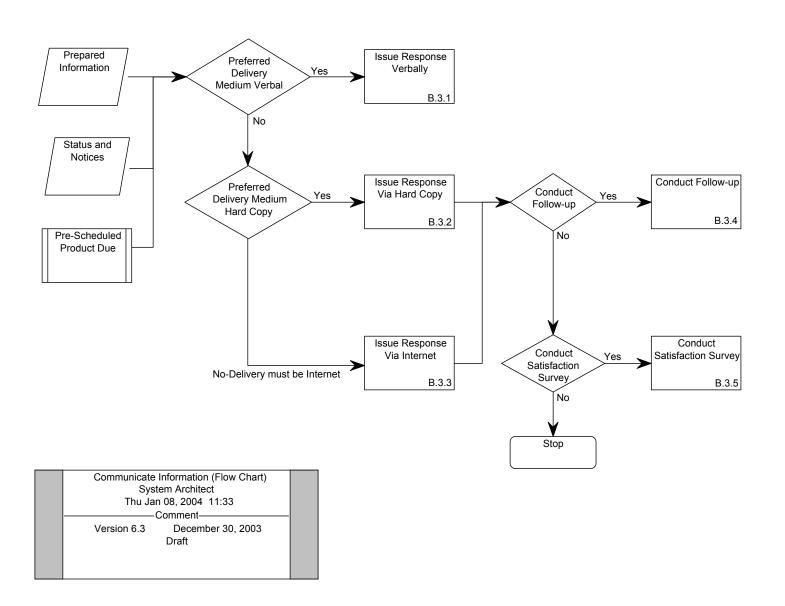
Accept Inquiry/Request [Flow Chart]



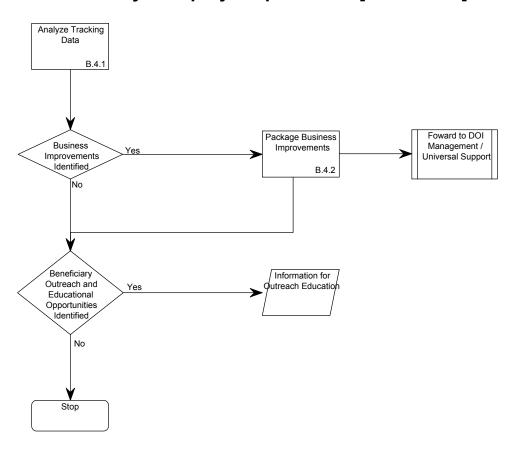
Prepare Information [Flow Chart]



Communicate Information [Flow Chart]

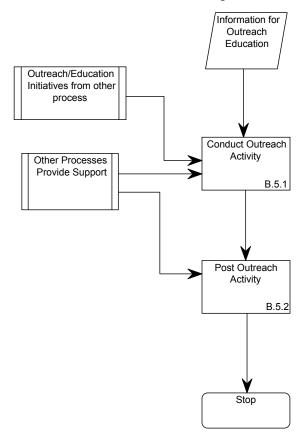


Analyze Inquiry/Request Data [Flow Chart]



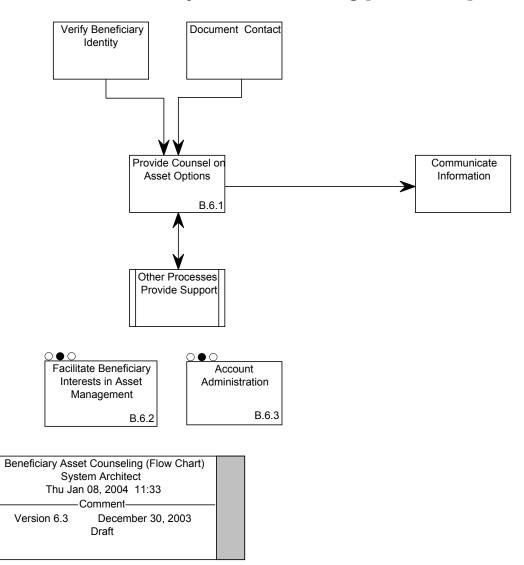
Analyze Inquiry/Request Data (Flow Chart)
System Architect
Thu Jan 08, 2004 11:33
Comment
Version 6.3 December 30, 2003
Draft

Provide Beneficiary Outreach [Flow Chart]

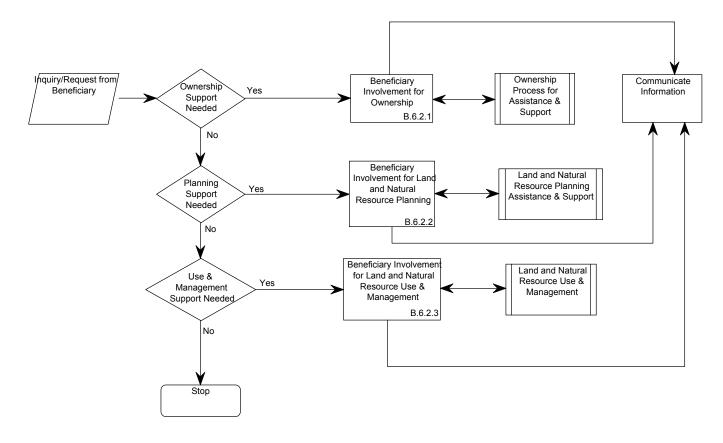


Provide Beneficiary Outreach (Flow Chart)
System Architect
Thu Jan 08, 2004 11:33
—Comment—
Version 6.3 December 30, 2003
Draft

Beneficiary Asset Counseling [Flow Chart]



Facilitate Beneficiary Interests in Asset Management [Flow Chart]



Facilitate Beneficiary Interests in Asset
Management (Flow Chart)
System Architect
Thu Jan 08, 2004 11:33
—Comment—
Version 6.3 December 30, 2003
Draft

Account Administration [Flow Chart]

